

Antonio Cabrales Goitia
Antoni Calvó-Armengol

Corporate Downsizing to Rebuild Team Spirit

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Antonio Cabrales Goitia¹

Antoni Calvó-Armengol²

¹ *UNIVERSITY CARLOS III OF MADRID*

² *AUTONOMOUS UNIVERSITY OF BARCELONA*

■ Abstract

In this working paper, we propose a new theory for downsizing, based on strategic reasons rather than technological ones. A crisis may lead to a decrease in the willingness to cooperate in an organization, and therefore to a bad equilibrium. A consensual downsizing episode may signal credibly that survivors are willing to cooperate, and thus, it may be optimal and efficiency-enhancing (for the individuals remaining in the organization), as the empirical evidence suggests. A variation of the same mechanism leads to *efficient* upsizing.

■ Key words

Firm downsizing, coordination mechanism, firm size, forward induction, scapegoats.

■ Resumen

En el presente documento de trabajo se ofrece la propuesta de una nueva teoría para abordar la reducción de plantilla fundamentada en razones no tanto tecnológicas como estratégicas. Un momento de crisis en una empresa puede conllevar una falta de implicación y, por tanto, ocasionar un *mal equilibrio*. Una reorganización consensuada puede ser un indicador fiable de que la plantilla resultante es proclive a cooperar y, en consecuencia, su realización podría resultar óptima y favorecer la eficiencia, como la evidencia empírica sugiere. Una variación del mismo procedimiento proporcionaría ampliaciones o fusiones *eficientes* de plantilla.

■ Palabras clave

Reorganizaciones empresariales, mecanismos de coordinación, tamaño de la empresa, inducción hacia delante, chivos expiatorios.

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1. Introduction

A usual response to crises in organizations is to reduce the number of their members, a phenomenon called *downsizing*. In this paper we propose a new theory to explain this phenomenon, based on strategic reasons, rather than technological ones. As we will discuss later, the technological explanation sits uncomfortably with the evidence that both downsizing and upsizing have similar effects (often good) for productivity. Our strategic explanation, on the other hand, is easier to reconcile with the evidence and the institutional arrangements surrounding downsizing episodes.

Many activities in organizations involve strategic complementarities, that is, positive feedback loops that reinforce the profitability of an action when others are also taking it. As Milgrom and Roberts (1995) argue, these complementarities are one of the main reasons for the existence of firms¹. Kreps (1990) has forcefully made the case that corporate culture serves the purpose of aligning expectations in organizations². This is useful then to coordinate behavior, which is important, since strategic complementarities naturally lead to multiple equilibria.

Suppose now that, for some reason, members of an organization start to entertain doubts about the ability to coordinate of some of its fellow members. Then, it is rational for everybody in the organization to undertake an action that does not require coordinating with others to be profitable. As a result, productivity decreases for everybody and there is a common loss. An obvious solution to this corporate problem is to expel the initiators of this negative feedback loop. This by itself would be a reason for downsizing. But notice that in the critical stage nobody in the organization is cooperating, so the parties initiating the loss of coordination may not be easy to locate. They are simply doing what everybody else does. And even if the initiators of the loss of cooperation were easy to locate, there is no guarantee that, after reorganization, the remaining members would in fact cooperate again, as expectations need not be aligned any more.

1. “Strong complementarities make it more likely that [...] central strategic direction will be valuable”, Milgrom and Roberts (1995: 190).

2. See also Crémer (1993) and Lazear (1995) on other perspectives of corporate culture as shared expectations or information.

We call *strategic downsizing* a process by which the organization collectively decides whether to implement a restructuring plan. We show that strategic downsizing can restore cooperation in the streamlined organization. This might occur even if the individuals who are laid-off are not the initiators of the breakdown in coordination. Our result relies on two crucial assumptions: reorganization *can be costly*, but it *can be profitable* as well ³. We discuss costs and benefits separately.

Let us first focus on the *possibility for gains*, and why they cannot be realized without downsizing. In our game a cooperative action can be individually profitable, but this is true only if most people also take that action. Suppose now that a shock to the economy, sector or firm, opens new possibilities outside of the organization for some of its members ⁴. These people are unwilling to coordinate with the rest of the group, so cooperation is doomed as the size of the organization becomes large. Indeed the probability that not enough members take the cooperative action becomes very large. However, in a smaller organization, the probability of not encountering enough cooperators can be sufficiently reduced so that cooperation is viable. Downsizing is, thus, *necessary* for cooperation.

Note, however, that a firm may do the reorganization and find itself in a bad equilibrium anyway. Here is where the *potential cost* for downsizing becomes important. Suppose then, that besides the potential benefit described above from potential cooperation, downsizing has a certain cost. For instance, there may be increasing returns to scale in organization size. Assume that the members of the organization are consulted on whether the reorganization should take place. Since downsizing without cooperation is costly, supporting the reorganization is only reasonable for a member who plans to cooperate after reorganization. Thus, the approval of downsizing is a signal that its supporters are ready to cooperate in the streamlined organization. This is the mechanism that coordinates expectation, and thus ensures coordination. In a sense, the public approval and the potential cost of downsizing are a *sufficient* condition for cooperation.

We show that besides its ability to achieve coordination through downsizing, a similar mechanism of collective approval can also lead to *efficient upsizing*.

It may perhaps sound strange for an organization to put its

3. In the remainder, when we talk about the benefits of corporate downsizing, we refer to the benefits accruing to those individuals who remain a part of the organization after downsizing.

4. For instance, they may start an active on-the-job search.

reorganization plans to a vote. But in most European countries downsizing plans have to be consulted in a mandatory way with the workers. For a typical example, the following quote from the *Financial Times* (2002) is enlightening: “Failing to consult a workforce properly before a big restructuring can prove costly. If an employer is shown to have flouted the rules, it is liable to pay three months’ pay to every affected worker. And that means not just those people that are dismissed, says Elaine Aarons at Eversheds, ‘but all those whose jobs change as a result’. In a large workforce, the potential for compensation is huge. So what must employers do? In non-unionised sectors, those with more than 20 employees must embark on a 30-day consultation with a body of elected workers’ representatives. Companies with more than 100 employees require a 90-day consultation period.” In the U.S. consulting with the workers is not mandatory. However, as Wingate et al. (2003) show, the probability of successful discrimination lawsuits (and thus litigation costs) decreases when the workers are involved in the downsizing process.

At this point, it is worth to review briefly the stylized facts on downsizing. Oulton (2000) shows that the productivity is negatively correlated with size changes in a study of British manufacturing firms. Foster, Haltiwanger and Krizan (2000) has the same type of finding for American retail-trade firms. A natural explanation for this would be technological. If technology has decreasing returns to scale, downsizing would imply a gain in productivity. For this reason, it is interesting to turn to a study by Barnes and Haskel (2001: table 4) for a sample of British manufacturing firms since they decompose the effect of productivity between upsizing and downsizing firms. They show that, for firms that downsize the proportion whose productivity increases can be between 2 and 5 times higher than those whose productivity decreases depending on the period. Interestingly for us, the same qualitative finding is true for firms that upsize⁵. This makes the purely technological story harder to take. Firms that downsize would have to be typically those in the decreasing returns part of the cost curve, and firms that upsize would have to be typically those in the increasing returns part of the curve. That kind of correlation sounds unlikely to be the case if reorganization is a response to a shift in demand, which is bound to be the case often. It is, however, consistent with a picture of firms mostly in the increasing returns part of the cost curve that downsize to recover coordination, as we posit in our model.

5. Baily, Bartelsman and Haltiwanger (1996: 1) analyze plant level data in the U.S. manufacturing sector and conclude that “increased employment as well as productivity contribute almost as much to overall productivity growth in the 1980s as the plants that increased productivity at the expense of employment”.

A large body of literature in management deals with the costs and benefits of downsizing. There is no widespread consensus, neither from the theoretical nor from the empirical perspective, on whether the actual effects of downsizing on productivity are positive or negative. For example, on the positive side Theorell et al. (2003) show that the rate of long-term sick leave, a key productivity indicator, decreased after downsizing in Swedish hospitals. Amabile and Conti (1999), on the other hand, show that downsizing is often detrimental for creativity, although this depends on the circumstances and the negative effects typically decrease over time. Interestingly, Bassi and Van Buren (1997) show evidence that “involving employees in a downsizing process tend to produce positive outcomes.” Therefore, although in the U.S. it is not mandatory to consult the workforce when restructuring, such consultation is clearly beneficial, consistently with the predictions of our model. Also, management advisors typically recommend to do a restructuring in a transparent and consensual manner (see, e.g., Borgen, 2000).

A good deal of inspiration for our paper was obtained by reading Girard (1982). He argues that scapegoat episodes throughout both history and literature (where often there is an implicit historical basis in his view) share a few fundamental traits⁶. One of them is that prior to the episode there is a crisis and a breakdown of cooperation in the societies where they occur. The scapegoat episode serves as a way for society to regain cooperation. He also argues that scapegoats have a *mark*, which distinguishes them for the rest of society. This differentiating mark serves to coordinate on them as the victims⁷. The coordinating aspect of scapegoats is connected with the discussion of our model so far. Less obvious is the connection with our model of the victimizing mark. Suppose, though, that the individuals affected by downsizing were not

6. One can think of fired workers as *scapegoats* in our framework. Just like historical *scapegoats* our model predicts that fired workers can be guiltless and arbitrary victims.

7. More precisely, Girard's theory of scapegoating can be summarized as follows. First, it is argued that individual behavior within a given society is governed by *mimetic desire*, that is, the willingness for everyone to conform to others' behavior. In game-theoretic terms, payoffs are interdependent and display strategic complementarities among available actions. Second, mimetic desire (and its contagious counterpart) may bring about both social order (the societal consensus) or widespread violence (the mimetic crisis). In game-theoretic terms, the underlying supermodular game has at least two (Pareto-ranked) equilibria. Third, when a mimetic crisis arises, the collective choice of a common victim, the scapegoat, reunites the members of the society and restores the original consensus. At this stage, *stereotypes of persecution* (Girard, 1982: 12) are instrumental to select the arbitrary victim that serves the role of a scapegoat. Our paper tries to make precise this last point of Girard's argument. Girard further argues that ritual scapegoating, that is, a symbolic and systematic repetition of the original act of murder, helps the society to cope with the arbitrary nature of the original violence. This last part of Girard's argument is not contemplated in our model.

given exogenously. In this case, the collective choice problem would not simply be whether to downsize or not, but who would be expelled by the event. Under such a scenario a mark of distinction could be used as a focal point to coordinate expectations about who should be excluded from the organizations.

Section 2 describes the model while the results are presented in section 3. Section 4 discusses the related literature and concludes.

2. The Model

Productive technology. An organization produces output in a way that depends both on the size of the organization and its members' productive actions. We denote by $u_i(a_1, \dots, a_n; n)$ the individual payoff of a current member i of an organization composed of n members where member k takes action a_k . This payoff equals her marginal productivity (net of effort costs). We suppose that u_i is multiplicatively separable in the vector (a_1, \dots, a_n) of productive actions and in the size n of the organization, that is,

$$u_i(a_1, \dots, a_n; n) = \phi_i^n(a_1, \dots, a_n) F(n).$$

The size effect function, $F(n)$, common to all organization members, is assumed to be increasing for some range $[0, \bar{n}]$. This reflects increasing returns to scale (thus increasing marginal productivity) of production output to organizational size, at least below a critical organization size. The function $\phi_i^n(a_1, \dots, a_n)$ reflects complementarities of efforts between members of the organizations; it depends on the number of team members, and on their actions profile. This is the kind of complementarity to which Kreps (1990) and Milgrom and Roberts (1995) refer.

For simplicity, there are only two productive actions for each member. The productive action space for member i is $A^i = \{0, 1\}$, where $a_i = 1$ represents the option to contribute to an activity which enhances productivity (*cooperative* action), and $a_i = 0$ represents the option not to contribute (*non-cooperative* action). For all productive action profile (a_1, \dots, a_n) , let $a = \sum_{i=1}^n a_i$ be the total number of contributors. The productive action effect varies across members in the following way:

$$\phi_i^n(a_i, a_{-i}) = \begin{cases} \tau^n(a), & \text{if } a_i = 1 \\ 1, & \text{if } a_i = 0. \end{cases}$$

The individual return to choosing the non-cooperative action $a_i = 0$ is constant (and equal to one) irrespective of the choice made by other members. The return to the *cooperative* action $a_i = 1$ depends on the productive action profile as it varies with the total number of contributors.

The return to the cooperative action is represented by a function $\tau^n : \{1, \dots, n\} \rightarrow \mathbb{R}^+$. We assume that $\tau^n(a)$ is non-decreasing, with $\tau^n(a) = 0$ for all $a < n - \kappa$ and $\tau^n(n) > 1$. In words, the cooperative action yields non-zero returns whenever at most κ members in the organization choose *not* to contribute. The function $\tau^n(a)$ is non-zero for $a \in \{n - \kappa, \dots, n\}$, a support of size κ ⁸. Consider now two teams of different sizes $m > n$. We assume that $\tau^m(m - k) \geq \tau^n(n - k)$, for all $k \leq \kappa$. In other words, the cooperative action return is non-decreasing in team size for every possible number of non-cooperators k compatible with both sizes of the organizations, that is, $k \leq \min\{n, m\}$.

The productive action effect thus resembles a public good game with a provision point as a minimal critical number of contributors (here, $n - \kappa$) is required to generate positive payoffs. Non-contributors can be excluded in our framework, thus limiting the distributional conflict. This is obviously a limitation, as that kind of conflict is probably an important part of the phenomenon we want to study. The limitation has the benefit that we want to focus on pure strategic uncertainty and other kinds of distributional conflict in our world arising purely as a consequence of downsizing.

The dilution of team spirit. The team spirit of an organization is reflected in the profile a of productive actions taken by its members. Organizations with a sufficiently high proportion of members choosing $a_i = 1$ display a high team spirit, which translates into higher per capita payoffs for members building actively such team spirit.

Suppose now that, at some point in time, all members in the organization acquire the belief that, with some probability μ , each member i sticks to action $a_i = 0$, irrespectively of any other factor. This may be due to a shock to the economy, sector or firm, which changes the payoff structure outside of the organization for some of its members. Think of the cooperative action as a firm-specific task providing no benefits outside the current organization. For some members, the shock could generate profitable outside opportunities. Then, for these players, the time spent undertaking the cooperative action can be more profitably used by exploring actively these outside opportunities. Formally, for all these people, the productive action effect becomes $\tilde{\phi}_i^n$, where $\tilde{\phi}_i^n(0, a_{-i}) > \tilde{\phi}_i^n(1, a_{-i}) = \phi_i^n(1, a_{-i})$ for all a_{-i} . For these players, it is a

8. More generally, the maximum numbers of non-cooperators κ compatible with positive returns to cooperation, could vary with the size n of the group. All of our qualitative conclusions would still hold.

dominant strategy to play $a_i = 0$. The probability μ is, then, the ex-ante probability assigned by all individuals in the organization to this event.

We refer to the members with this kind of behavior as *pathological individualists*, and denote the set of members with this behavior by PI . Members in PI do not take part in team building activities under any circumstances. Prior to the revelation of their private type, the expected output for a member i that plans to choose action $a_i = 1$ ⁹. when every other player plans to choose $a_i = 1$ (if in the interim they are not revealed to be a PI -type), is $Eu_i = (1 - \mu) h(\mu, n) + \mu F(n)$, where:

$$h(\mu, n) = \sum_{j=0}^{n-1} \binom{n-1}{j} \mu^j (1 - \mu)^{n-1-j} \tau^n(n-j) F(n).$$

This function plays a crucial role in the discussion below, so it is useful to understand its working in more detail. We have argued above that there must be, at least, the *possibility* of enhanced profits for cooperation in a downsized organization. In other words, $h(\mu, n)$ must be decreasing in n , at least over some range. Since $F(n)$ is increasing, then the remaining term $\sum_{j=0}^{n-1} \binom{n-1}{j} \mu^j (1 - \mu)^{n-1-j} \tau^n(n-j)$, which we can denote by $f(\mu, n)$ must be decreasing in n . We will now show that a sufficient condition for this is that $\mu n \geq \kappa$. In other words, if the *expected* number of PI -types (μn) is larger than the maximal number (κ) that can be present in the organization without spoiling cooperation, then a reduction in the organizational size *can be* beneficial.

Lemma 1. *Suppose that $\mu n \geq \kappa$. Then, $f(\mu, n)$ is decreasing in n .*

Proof. Recall that, by assumption, $\tau^n(a) = 0$, for all $a < n - \kappa$, and $\tau^{n+1}(a) = 0$, for all $a < n + 1 - \kappa$. Then, we have:

$$\begin{aligned} f(\mu, n+1) - f(\mu, n) &= \\ &= \sum_{k=0}^{\kappa} \binom{n}{k} \mu^k (1 - \mu)^{n-k} \tau^{n+1}(n+1-k) \left[1 - \frac{\binom{n-1}{k}}{\binom{n}{k}} \frac{1}{1 - \mu} \frac{\tau^n(n-k)}{\tau^{n+1}(n+1-k)} \right] = \\ &= \sum_{k=0}^{\kappa} \binom{n}{k} \mu^k (1 - \mu)^{n-k} \tau^{n+1}(n+1-k) \left[1 - \frac{1}{1 - \mu} \frac{n-k}{n} \frac{\tau^n(n-k)}{\tau^{n+1}(n+1-k)} \right]. \end{aligned}$$

9. Note that, if player i ends up being a pathological individualist once private types are revealed to players, she will not follow this intended plan of action and rather, given her type, select and stick to the non-cooperative alternative $a_i = 0$.

If the term in brackets is non-positive for all $0 \leq k \leq \kappa$ and negative for some $0 \leq k \leq \kappa$, necessarily $f(\mu, n) > f(\mu, n + 1)$. But that is equivalent to

$$\mu \geq 1 - \frac{n-k}{n} \frac{\tau^n(n-k)}{\tau^n(n+1-k)}, \text{ for all } 0 \leq k \leq \kappa,$$

with a strict inequality for some $0 \leq k \leq \kappa$. Given that $\tau^n(\cdot)$ is non-decreasing in n , a sufficient condition for this last inequality to hold is that $\mu \geq \kappa/n$.

The corporate downsizing game. Initially, an organization is composed of a set N of members.

The game consists of two stages. In the first stage, all organization members participate in the corporate downsizing procedure. This is a collective choice process that we model through (several variations of) a voting game. Then, at an interim stage, a nature move determines the players' types. Each organization member has a probability μ of belonging to PI ; this is independent and identical across members. In the second stage, the remaining members in the organization choose their productive actions according to their types.

We have assumed at this point, for expositional simplicity, a common prior and revelation of information after downsizing is decided upon. This allows us to exclude the complexity of signalling-type phenomena at the downsizing stage. We later show that the basic thrust of the results still holds under a more natural informational assumption.

We now analyze the game for different scenarios about the first stage procedure.

3. The Results

3.1. Approving or rejecting an elimination

One common procedure for corporate downsizing requires the membership to approve or reject the elimination of a certain subgroup. First let's look at the case where the candidate subgroup is exogenously given, then we will look at the case where the subgroup is endogenous.

In the first case, there is a candidate subgroup C for elimination. Each individual $i \in N$ casts a positive or negative vote on the elimination of C . The choice of C is exogenous to the approval procedure. Either the CEO or perhaps an outside consultant makes the proposal. The final decision is taken by k -majority voting, that is, for the set C to be eliminated, at least k players have to vote for the elimination¹⁰.

Under these conditions we can characterize the undominated subgame perfect equilibria of the two-stage corporate downsizing game. Let c be the cardinality of C , and $h(\mu, m) = \min \{h(\mu, p) \mid k \leq p \leq n - c\}$.

Proposition 2. *If $(1 - \mu)h(\mu, m) + \mu F(n - c) > F(n) > h(\mu, n)$, then at all equilibria where no player uses weakly dominated strategies, it is weakly dominant for all $i \in N \setminus \{C \cup PI\}$ to vote for elimination of C and choose $a_i = 1$, after the elimination.*

Proof. First, observe that for all $i \notin C$ approving the elimination and then choosing $a_i = 0$ is weakly dominated by not approving the elimination and then choosing $a_i = 0$. Indeed, the expected payoff for player $i \notin C$ when nobody is eliminated and she chooses $a_i = 0$ is $F(n)$. The payoff for player $i \notin C$ when C is eliminated and she chooses $a_i = 0$ is $F(n - c)$, and $F(n - c) < F(n)$ ¹¹. Since casting a vote for the elimination of C by any player $i \notin C$ may be pivotal for this elimination, given the requirement of k -majority approval, the domination follows. Thus, any player who votes for the elimination of C will play $a_i = 1$ if in the interim stage $i \notin PI$. Therefore a lower bound for the expected payoff in case of elimination is

10. The *yes/no* voting procedure over two alternatives we adopt here rules out issues of strategic voting or cycling patterns.

11. Note that, if in the interim stage $i \in PI$, then $a_i = 0$ by our assumption on the behavior of pathological individualists.

given by $(1 - \mu) h(\mu, m) + \mu F(n - c)$. Second, since $F(n) > h(\mu, n)$ is equivalent to $F(n) > (1 - \mu) h(\mu, n) + \mu F(n)$, it is dominant to choose $a_i = 0$ when nobody is eliminated. The condition $(1 - \mu) h(\mu, m) + \mu F(n - c) > F(n)$, guarantees that the player $i \notin C$ prefers (from an ex ante perspective) the situation where C is eliminated. Since casting a vote for the elimination of C by any player i may be pivotal for this elimination, it is dominant to vote for this elimination (and then choose $a_i = 1$).

Therefore, with exogenous candidate subgroups, downsizing is approved and members remaining in the organization (excluding pathological individualists) choose the cooperative action. The mechanism through which downsizing helps to enhance efficiency has two essential parts. First, downsizing reduces the probability that an organization contains a large enough group of *PI*-types that would make cooperation impossible, even for *well-disposed* non-*PI* individuals. To make this last point clearer, imagine that all individuals had to cooperate (that is, $\kappa = 0$) in order for the *good*-cooperative outcome to be effective. Assume also that the *good* outcome is *really good* $\tau(n) \ggg 1$, and that the cost of downsizing is not that large $F(n - c) = F(n) - \varepsilon$. Then, for a small cost (ε), the group reduces significantly the probability of having at least one *PI* (and thus foregoing $\tau(n) \ggg 1$), from $(1 - \mu)^n$ to $(1 - \mu)^{n-c}$. Under these conditions, downsizing looks like a good way to achieve efficiency (for individuals not in the expelled group). Actually, as we have shown in lemma 1, downsizing looks potentially good in much less extreme environments.

But this, however, does not guarantee that downsizing would lead to a more efficient situation. The stag-hunt game of the reduced organization still has multiple equilibria, and the surviving members of the downsized organization could rationally refuse to cooperate. This is where the second part of the mechanism helps. Given our assumption on increasing returns in organization size, downsizing entails a cost, borne by all members of the downsized organization, that is, $F(n - c) < F(n)$. Because of this cost, no rational agent would approve the downsizing if she were intending not to cooperate. So a favorable vote on downsizing is a kind of *behavioral signal* that the voter intends to cooperate after reorganization takes place. So, because reorganization can be beneficial if enough people cooperate, and because a positive vote signals a willingness to cooperate, everybody will approve the downsizing and non-*PI* members will cooperate after reorganization.

This discussion allows us to interpret the assumption in the

proposition: $(1 - \mu) h(\mu, m) + \mu F(n - c) > F(n) > h(\mu, n)$. The term $h(\mu, m)$ reflects a lower bound on the expected payoff for a non-*PI* type that cooperates after reorganization. At least k and at most $n - c$ members have approved reorganization (or else it would not have occurred) and therefore intend to cooperate, if they turn out not to be *PI*, yielding an expected payoff of $h(\mu, m) = \min_{k \leq p \leq n-c} h(\mu, p)$. Note that the event in which they are not *PI* is random and this explains why the binomial terms in the expression for $h(\mu, p)$ are needed. The individual may still turn out to be a *PI* thus the weighted sum of $h(\mu, m)$, which she at least gets if she is not *PI* and $F(n - c)$, which she gets when *PI*. When $(1 - \mu) h(\mu, m) + \mu F(n - c) > F(n)$ it is better to be in a downsized firm than not cooperating in the original firm. The condition $F(n) > h(\mu, n)$ guarantees that members do not cooperate in the original firm.

Note, incidentally, that expelled members need not necessarily be pathological individualists, as this trait is not known at the time of deciding who to exclude (or private information, in the more general setting we explore later). The collective decision to downsize thus unfairly harms some organization members, just as scapegoats are unfairly blamed for problems of any kind. Here, as in Girard's theory, arbitrary scapegoating reestablishes cooperation.

Let's now endogenize the choice of the set C . Prior to the approval or rejection of C , the members of the organization must choose a person who will propose the set to be subject to the approval/rejection process.

Proposition 3. *Consider any collective choice procedure that selects a delegate to make the proposal of C and suppose that $k + c \leq n$. Then, the delegate proposes a candidate C which maximizes $h(\mu, n - c)$ and at all equilibria where no player uses weakly dominated strategies, it is weakly dominant for all $i \in N \setminus \{C \cup PI\}$ to vote for elimination of C and choose $a_i = 1$, after the elimination.*

Proof. Once a delegate is chosen, proposition 2 characterizes the behavior she expects for all proposals. Therefore, the delegate will propose a set C (not including herself) which maximizes $h(\mu, n - c)$, thus her expected payoff $(1 - \mu) h(\mu, n - c) + \mu F(n)$ ¹².

Downsizing does effectively rebuild team spirit even when the scapegoat is endogenously selected. The selection, here, consists of a two-stage procedure whereby members first choose a representative who then proposes a candidate subgroup for elimination to their approval.

12. Note that the delegate is not in *PI* when choosing the candidate subgroup to elimination as types are defined at the interim stage between the voting stage and the contribution stage, that is, after the choice of C by the delegate.

TABLE 3.1: Optimal scapegoat size as a function of n , κ and μ

$(n; \kappa)$	$\mu = 0.10$	$\mu = 0.15$	$\mu = 0.20$	$\mu = 0.25$	$\mu = 0.30$	$\mu = 0.35$
(50; 5)	7	22	24	24	24	24
(50; 10)	0	0	10	18	23	24
(100; 10)	20	47	49	49	49	49
(100; 15)	0	20	40	49	49	49
(100; 20)	0	0	20	36	46	49

Note that the collective choice procedure for the selection of the representative is left unspecified implying that the result holds with a huge variety of institutional arrangements.

According to proposition 2, sufficient conditions for downsizing to restore the cooperative action among members in the streamlined organization is to have $F(n) > h(\mu, n)$, and $(1 - \mu)h(\mu, m) + \mu F(n - c) > F(n)$ for some $n > c > 0$ and $k + c \leq n$. We now show with a simple example that both inequalities can hold simultaneously.

Example 1. *Majority approval.*

Suppose that the decision to downsize is taken by majority approval, that is, $k = n/2 + 1$ if n is even, while $k = (n + 1)/2$ if n is odd. Let $F(n) = n$ and suppose that $\tau^n(\cdot)$ is a step function, with $\tau^n(a) = 0$ if $a < n - \kappa$, and $\tau^n(a) = \tau$ otherwise¹³. Table 1 computes the optimal scapegoat size of proposition 2 for different values of n , κ and μ .

A few things are interesting to note. First, the optimal scapegoat size is weakly increasing in the probability μ . That is, the higher the likely number of pathological individualist, the (weakly) bigger the size of the expelled group. Second, the values for the optimal scapegoat size range from 0 to $n/2 - 1$, which is the biggest size that can be expelled by majority approval¹⁴. The cells with zeros correspond to $\mu n < \kappa$, when the expected number of pathological individualists is lower than the provision point κ . When $\mu n \geq \kappa$, absent downsizing and given that pathological individualists always choose not to contribute, individual returns would always be zero irrespective of the choices of a_i . Given such bad prospects, downsizing is collectively approved and the optimal scapegoat size is $0 < c^* \leq n/2 - 1$.

13. The actual value of τ is left unspecified and is fixed for each value of n, κ, μ so that the conditions $h(\mu, n - c) > F(n) > h(\mu, n)$ hold true for some c . See the proof of proposition 3 for details.

14. More precisely, the highest scapegoat size than can be expelled is equal to $n/2 - 1$ when the population size n is even, as in the numerical examples of table 1. If, instead, n is odd, the highest possible scapegoat size is equal to $(n - 1)/2$.

The upper bound $n/2 - 1$ is obtained with bad enough prospects, that is, with high enough values for μ ^{15, 16}.

3.2. The case of unmediated downsizing

We now consider the general case where the scapegoat is endogenously and directly selected by organization members, without resorting to representatives. The general voting procedure we contemplate, where members do not simply cast a yes/no vote between two given alternatives but, rather, vote over the precise identity of each member to be expelled, potentially opens the door to strategic behavior during this voting stage.

The corporate downsizing procedure involves all initial members of the organization. Each member submits a list of individuals to be expelled from the organization. We denote by N the set of initial members of the organization and by $S_i \subseteq N$ the list submitted by member i . The case $S_i = \emptyset$ corresponds to i submitting a list with no names.

Given a collection of submitted lists $\mathcal{S} = (S_1, \dots, S_n)$, a collective choice procedure determines the group $E(\mathcal{S})$ that is actually expelled. $E(\mathcal{S})$ is selected the following way. If there is a unique group S' that receives the (absolute) majority of votes, then $E(\mathcal{S}) = S'$. In all other cases, $E(\mathcal{S}) = \emptyset$.

Lemma 4. *Suppose $F(n) > h(\mu, n)$. For all $i \notin PI$, submitting a list $S_i \neq \emptyset$ and not contributing whenever S_i is eliminated is a weakly dominated strategy.*

Proof. Consider the following strategy for player i : submit a list $S_i \neq \emptyset$, then after some history where S_i is eliminated, $a_i = 0$ (we do not need to specify the full strategy). Consider an alternative strategy that behaves as the previous one after all histories, expect that it submits $S_i = \emptyset$. We show that the latter dominates the former.

15. Formally, denote by $\lceil \frac{n-1}{2} \rceil$ the highest integer smaller or equal than $\frac{n-1}{2}$. The requirement of majority approval implies that the scapegoat size c takes on values in $\{0, 1, \dots, \lceil \frac{n-1}{2} \rceil\}$. The optimal size c^* that maximizes $h(\mu, n - c)$ on $\{0, 1, \dots, \lceil \frac{n-1}{2} \rceil\}$ can either be an *interior* point, that is, $1 \leq c^* < \lceil \frac{n-1}{2} \rceil$, or a ‘corner’ solution, that is, $c^* \in \{0, \lceil \frac{n-1}{2} \rceil\}$. Consistent with proposition 3, $c^* = 0$ when $\mu n < \kappa$. When $\mu n \geq \kappa$, c^* is an ‘interior’ point for low values of μ , while $c^* = \lceil \frac{n-1}{2} \rceil$ when μ is high enough.

16. When the optimal scapegoat size is equal to $n - k$, this *optimum* is constrained by the k -majority approval rule. In principle, the remaining members of the organization could have an incentive to repeat the downsizing voting game, until an *unconstrained* optimum is reached. Foreseeing this, even the initial approval could be thwarted. Yet, if the organization had a commitment that the downsizing would be a one-time episode, this problem disappears. Alternatively, without the possibility of commitment, one could assume that only the members not included in C could vote on C exclusion.

First note that the expected payoff of a player when nobody is eliminated and she chooses $a_i = 0$ is $F(n)$. The payoff for player $i \in N \setminus \{E(\mathcal{S}) \cup PI\}$ when $E(\mathcal{S}) \neq \emptyset$ is eliminated and she chooses $a_i = 0$ is $F(n - \#E(\mathcal{S}))$, and $F(n - \#E(\mathcal{S})) < F(n)$. Note also that $F(n) > h(\mu, n)$ implies that it is dominant to choose $a_i = 0$ when nobody is eliminated.

Consider now some list of submissions S_{-i} . We distinguish two cases. First, player i 's choice is pivotal. If she votes $S_i \neq \emptyset$, then $E(S_i, S_{-i}) \in \{S_i, \emptyset\}$, whereas if she votes $S_i = \emptyset$, then $E(\emptyset, S_{-i}) = \emptyset$. Thus, the payoff accruing to i is never lower under the second strategy, and strictly higher when $E(S_i, S_{-i}) = S_i$. The alternative case is trivial. The choice of i is not pivotal, and behavior (thus payoffs) after all histories is the same for both strategies.

We denote by $e(\mathcal{S})$ the cardinality of $E(\mathcal{S})$.

Proposition 5. *All equilibrium outcomes after two rounds of deletion of weakly dominated strategies where $E(\mathcal{S}) \neq \emptyset$, all players $i \notin PI$ such that $S_i = E(\mathcal{S})$ choose $a_i = 1$, whenever $h(\mu, n - e(\mathcal{S})) > F(n)$.*

This shows that obtaining the efficient outcome is a possibility, but, unlike in the centralized case, not the only reasonable possibility. But since the pressure to coordinate is large, a focal point could be used to choose a group to be eliminated. As we already discussed, Girard (1982) argues that scapegoats have a *mark*, which distinguishes them for the rest of society. This could serve as the focal point, but notice that what is focal need not be what is efficient, as the focal group for elimination may be larger or smaller than the one maximizing $h(\mu, n - c)$. In reality, firms have typically a policy for layoffs, most usually the last hired are the first to be laid off. Another intriguing possibility, which we explore in the following subsection more formally is that *history* can serve to *efficiently* focus expectations.

Learning dynamics or an algorithm for efficiency. The preceding discussion leaves open the possibility that a fully decentralized downsizing procedure may lead to suboptimal equilibrium allocations. One could think that this scarcely matters, since we have shown in proposition 3 that a choice through a delegate already reaches the maximum organizational output. Yet, there may be circumstances where the direct route would be better. We have not considered, for example, the case where delegates are corruptible which could get in the way of the delicate belief-coordinating process.

Given these possibilities, is there any way to justify a fully decentralized downsizing? Suppose all agents are sufficiently strategically savvy to behave as in proposition 5, but they have more trouble guessing at the particular way others will vote, and have to learn their way through equilibrium by a trial-and-error process. More specifically, we assume that agents play the game repeatedly. Each individual starts by playing some arbitrary (pure) voting-strategy (as we said before they still behave as in proposition 5 after the voting stage) and before each repetition of the game they have an opportunity to change their vote with some probability. The dynamics of voting will be fully described when one identifies the transition probabilities between strategies. Instead of fully describing the process we enumerate a set of assumptions that are sufficient for the results of the paper.

- D1** The transition probabilities depend exclusively on the present voting profile.
- D2** One individual chosen at random is given the chance to update her vote every period.
- D3** If the individual is given the chance to update her strategy, any vote that best-responds to the present voting profile is adopted with positive probability.
- D4** A vote which does not improve upon the strategy currently in use is adopted with zero probability.
- D5** An individual changes a vote which leads to the maximal payoff with zero probability.

These assumptions permit us to obtain clear-cut results in a relatively simple fashion. Assumption D1 simplifies the analysis by making the strategy profile of a certain period the state variable of the system, but it is not essential for the results. It would suffice if the system had a finite memory, for example. Assumption D2 is necessary because the voting game is such that except when voters are pivotal, any vote is a best response. The fact that every vote is a best response, coupled with assumption D3 would make it impossible to find any stable outcome, as all voters could simultaneously switch to anything else and destroy the stability of any outcome.

Assumptions D3, D4 and D5 are designed to exploit a special characteristic of the voting game. While an agent is not pivotal, she can change her vote while choosing a best response. This easily leads to a

situation in which someone is pivotal. At that point only votes that are *efficient* are taken.

Properties D1 to D4 make our dynamics similar to the ones in Kim and Sobel (1995). Assumption (D2) corresponds to their assumption (I), Assumption D3 corresponds to their assumption (BR), assumption D4 to their assumption (NL). Our dynamics are also closely related to the ones in Hurkens (1995) and Gilboa and Matsui (1991).

Proposition 6. *Let \mathcal{S}^C be any set of voting profiles which leads to a set of eliminated individuals C that maximizes $h(\mu, n - c)$, let \mathcal{C} be the union of all such sets, and let $\mathcal{S}^{\mathcal{C}} = \cup_{C \in \mathcal{C}} \mathcal{S}^C$. Given dynamics that satisfy properties D1, D2, D3, D4, D5:*

- a) *If $\mathcal{S}(0)$ is such that $\mathcal{S}(0) \notin \mathcal{S}^{\mathcal{C}}$, then for all $C \in \mathcal{C}$, $\Pr(\text{for some } t', \mathcal{S}(t) \in \mathcal{S}^C, \forall t \geq t') > 0$.*
- b) *$\Pr(\text{for some } t', \mathcal{S}(t) \in \mathcal{S}^{\mathcal{C}}, \forall t \geq t') = 1$.*

Proof. To prove a) we have to look at a number of cases:

Case 1. Suppose that $\mathcal{S}(0)$ is such that nobody is eliminated and nobody can change the majority. Note that votes which do not change the outcome are always a best response. Then, by assumption D2 and D3, there is positive probability of a sequence of one period moves where all members of the population sequentially change their vote to $S_i = \emptyset$ so that we end up in a state of the population where $S_i(t) = \emptyset, \forall i$. Then, from that state and for any C^* , there is, by assumptions D2 and D3 a positive probability that all members of $N \setminus C^*$ get sequentially a chance to vote and they choose $S_i = C^*$, which is a best-response even when this means a change in state from eliminating not eliminating anybody to eliminating C^* . Once $\mathcal{S}(t)$ is such that C^* is eliminated, no member of $N \setminus C^*$ changes her vote.

Case 2. Suppose that $\mathcal{S}(0)$ is such that set $C \notin \mathcal{C}$ is eliminated. Then by assumption D2 and D3, there is a positive probability of a sequence of one period moves where all members of the population sequentially change their vote to $S_i = C$ so that we end up in a state of the population where $S_i(t) = C, \forall i$. From that point, there is a positive probability of a sequence of one period moves where all members of the population sequentially change their vote to $S_i = \emptyset$ so that we end up in a state of the population where $S_i(t) = \emptyset, \forall i$. The only thing needed for this to work is that the person in the sequence who changes from a C majority to a \emptyset majority is an agent $i \in C$. Once in state $S_i(t) = \emptyset, \forall i$ we can apply the same reasoning as in case 1.

Case 3. Suppose that $\mathcal{S}(0)$ is such that nobody is eliminated and some agents can change the majority to eliminating set C . Then by

assumption D2, one of the agent i already voting for C gets to move and changes her vote to $S_i = \emptyset$. From that point on we are in a situation like case 1.

Cases 1, 2 and 3 exhaust all the possible cases to show part a), so the result follows. To establish part b) notice that part a) establishes that from any $\mathcal{S}(t)$ there is a lower bound $\epsilon > 0$ on the probability of reaching \mathcal{S}^C , and staying there forever in a number of steps smaller than some fixed and finite k . So the probability of not reaching \mathcal{S}^C in kn steps is bounded above by $(1 - \epsilon)^{kn}$. Since $\lim_{n \rightarrow \infty} (1 - \epsilon)^{kn} = 0$, part b) follows.

3.3. A different timing for type revelation

The timing of type revelation may be seen as somewhat awkward in the game we just presented. One could perhaps expect that individuals knew whether they were PI at the time of voting, and not just when choosing whether to cooperate. It is not completely clear, however, that this is the clearly the best assumption, as there is substantial evidence (Johansson-Stenman and Svedsäter, 2003) and theorizing (Santos-Pinto and Sobel, 2002) about the importance of self-image for economic agents, and voting as a PI could negatively affect the individual's self-image in a way that actually acting as a PI would not. Nevertheless, we will now see that the results are very similar when one uses the alternative assumption that individuals know their type at the time of participating in the collective decision scheme.

We will assume that collective choice procedures are anonymous, in the sense that voting or related activities will be *secret*. So agents will only know *how many* others are in favor or against different options, not *who* is it that favors them. Besides being realistic, this trait would help true revelation of information. If voting were not secret, a PI -type would be concerned that signalling his type through voting would expose her to exclusion from the organization.

In addition, we assume, that the participants will only be informed about whether the proposal was passed or not. This is not quite as realistic, but the alternative provides the opportunity for much more conditioning of actions by the workers on the results of voting, and hence the possibility for strange equilibria to arise. We feel that those equilibria are probably unreasonable, but cannot give a more formal rebuttal, whereas under the assumption we use, the results are sharper, and it is still a feasible mechanism, which gives it, at a minimum, normative relevance.

The belief that other individuals are PI is now dependent on the history of play. Let \mathcal{N} be the outcome of voting under which C is *not*

eliminated. Denote by π the cardinality of PI , by $p(\cdot | \mathcal{N})$ the posterior distribution over the size of PI and by $p_0(\cdot)$ the prior distribution over π , which depends on μ .

With this we can now proceed to review our results.

Proposition 7. *Assume that $\tau^{n-c}(k)F(n-c) > F(n) > h(\mu, n)$. Then at all equilibria where no player uses weakly dominated strategies, it is weakly dominant for all $i \in N \setminus \{C \cup PI\}$ to vote for elimination of C and choose $a_i = 1$, after the elimination.*

Proof. Notice that for PI types it is always dominant to reject an elimination. Indeed, their payoff after elimination is $F(n-c)$, which is smaller than $F(n)$, the payoff without elimination, and their vote may be pivotal.

We will now show that non- PI types choose to eliminate and then cooperate when $\tau^{n-c}(k)F(n-c) > F(n) > h(\mu, n)$. First, voting to eliminate and then choosing $a_i = 0$ is dominated for the reasons we have mentioned in other cases. Therefore, we are left to show that voting not to eliminate cannot be optimal when $\tau^{n-c}(k)F(n-c) > F(n) > h(\mu, n)$. We proceed in a number of steps.

Step 1. After observing an elimination, the distribution of the number of PI -types is a first-order stochastically dominating shift over the prior distribution.

Proof. Denote by ρ_S the cardinality of the number of non- PI players who decide not to cooperate after observing the outcome \mathcal{N} under strategy profile S . Given such strategy profile S , let P be the corresponding probability that the outcome is \mathcal{N} . Let $m = n - k$ and $p_0^i = p_0(\pi = i)$. For $x \leq m$, we have that

$$\begin{aligned} p(\pi \leq x | \mathcal{N}) &= \\ &= \frac{\sum_{i=0}^x p_0^i P(\rho_S + i \geq m + 1)}{\sum_{i=0}^x p_0^i P(\rho_S + i \geq m + 1) + \sum_{i=x+1}^{n-k} p_0^i P(\rho_S + i \geq m + 1) + \sum_{n-k+1}^n p_0^i} \leq \\ &\leq \frac{\sum_{i=0}^x p_0^i P(\rho_S + x \geq m + 1)}{\sum_{i=0}^x p_0^i P(\rho_S + x \geq m + 1) + \sum_{i=x+1}^{n-k} p_0^i P(\rho_S + x \geq m + 1) + \sum_{n-k+1}^n p_0^i} \leq \\ &\leq \frac{\sum_{i=0}^x p_0^i}{\sum_{i=0}^x p_0^i + \sum_{i=x+1}^{n-k} p_0^i + \frac{\sum_{n-k+1}^n p_0^i}{P(\rho_S + i \geq m + 1)}} \leq \end{aligned}$$

$$\leq \frac{\sum_{i=0}^x p_0^i}{\sum_{i=0}^x p_0^i + \sum_{i=x+1}^{n-k} p_0^i + \sum_{i=n-k+1}^n p_0^i} = \sum_{i=0}^x p_0^i = p_0(\pi \leq x),$$

where the first inequality follows because the function $\frac{x_1}{x_1+x_2+x_3}$ is increasing in x_1 , and decreasing in x_2 , and we have substituted $P(\rho_S + i \geq m + 1)$ in the positions corresponding to x_1 and x_2 by something respectively bigger and smaller.

Step 2. The payoff for a non *PI*-type for cooperating after observing the rejection of an elimination is bounded above by $h(\mu, n)$.

Proof. Given that *PI*-types do not cooperate, the best possible case for cooperation is when all non-*PI* types cooperate. Thus the payoff for cooperation is bounded by $\sum_{i=0}^n p(\pi = i|\mathcal{N})\tau^n(n-i)F(n)$. We know by step 1 that $p(\pi = i|\mathcal{N})$ is a first order stochastically dominating shift over $p_0(\pi = i)$. Since $\tau(n-i)$ is a monotonic function, this implies (Mas-Colell, Whinston and Green, 1995, definition and proposition 6.D.1), that the payoff for cooperation is bounded by $\sum_{i=0}^n p_0(\pi = i)\tau^n(n-i)F(n) = h(\mu, n)$.

Step 3. When $F(n) > h(\mu, n)$, cooperating for a non-*PI* after observing \mathcal{N} is not optimal.

Proof. $F(n)$ is the payoff for cooperating after \mathcal{N} , and $h(\mu, n)$ is an upper bound to the payoff under cooperation, by step 2.

Step 4. When $\tau^{n-c}(k)F(n-c) > F(n)$, voting for the elimination of C (and then choosing $a_i = 1$ after elimination) is weakly dominant if all players avoid the use of weakly dominated strategies.

Proof. Indeed, when C is eliminated, at least k players cast the yes vote. Then, $\tau^{n-c}(k)F(n-c)$ is a lower bound for players in $C \cup PI$ that contribute after C is eliminated.

With this we can now proceed to the following result, analogous to proposition 2.

Corollary 8. *Consider any collective choice procedure that selects a delegate to make the proposal of C and suppose that $\kappa + c \leq n$. Then, if the delegate is not of a *PI*-type, she proposes a candidate C which maximizes the ex-ante payoff of all $i \in N \setminus \{C \cup PI\}$.*

3.4. The optimal size of the organization

We have uncovered a mechanism that supports optimal downward reorganizations. Could something similar work in the upward direction? If

so, we would be closer to having a complete theory of firm size in our context. At the risk of outstretching our arguments, we can say that under certain technological conditions this may be indeed so.

Suppose that there are two organization sizes $n^* > n$, such that $\tau^{n^*}(n^*)F(n^*) > \tau^n(n)F(n)$. So the size n^* is more efficient than n . The initial size is n , and the organization would like to increase its size to n^* . Now assume that $\tau^n(n)F(n) > F(n^*)$. In words, the cooperative outcome in the smaller organization is more profitable than the non-cooperative outcome in the larger organization. Notice that this assumption is weaker than that required in proposition 2 for successful downsizing from n^* to n , so the same (stronger) assumption can be used for both downsizing and upsizing. In addition we will require that $\tau^{n^*}(k)F(n^*) > \tau^n(n)F(n)$, that is, only k cooperators (in general smaller than n^*), are needed for cooperation to be profitable in the larger organization¹⁷. Suppose, in addition that there are no *PI*-types in this environment (so $\mu = 0$).

As in the case of corporate downsizing, upsizing requires k -majority approval. Now we will show that if it is common knowledge that all members of the initial organization cooperate, a k -majority vote on the hiring of $n^* - n$ new members for the organization will lead to an organization of the increased, more efficient, size, where everybody will cooperate.

Proposition 9. *Suppose that initially we have an organization N of size n , where $a_i = 1$, for all $i \in N$. If $\tau^{n^*}(k)F(n^*) > \tau^n(n)F(n) > F(n^*)$, then at all equilibria where no player uses weakly dominated strategies, it is weakly dominant for all $i \in N$ to vote for hiring the $n^* - n$ new members, and for all members of the enlarged organization N^* to choose to contribute, that is, $a_i = 1$, for all $i \in N^*$.*

Proof. First, observe that for all $i \in N$ approving the enlargement and then choosing $a_i = 0$ is weakly dominated by not approving the enlargement and then choosing $a_i = 1$. The payoff without enlargement is $\tau^n(n)F(n)$ by the assumption that at the initial size n , all individuals choose $a_i = 1$. The payoff after enlargement when choosing $a_i = 0$ is $F(n^*)$. Since casting a vote for the enlargement may be pivotal for this enlargement, and $\tau^n(n)F(n) > F(n^*)$, the domination follows. Thus, any player who votes for enlargement will play $a_i = 1$. Therefore a lower bound for the expected payoff for any i for the choice of $a_i = 1$ in case of enlargement is given by $\tau^{n^*}(k)F(n^*)$. The condition $\tau^{n^*}(k)F(n^*) > \tau^n(n)F(n)$ guarantees, then, that the player $i \in N$ prefers

17. Given earlier assumptions, this will happen provided the increase in organization size from n to n^* is not too large, and the majority required for enlargement k is sufficiently large.

the situation where the organization is enlarged. Since casting a vote for the enlargement by any player i may be pivotal for this enlargement, it is dominant to vote for this elimination (and then choose $a_i = 1$).

Where does this leave us? It is not too difficult to see that by iterating the argument in the proposition above there are technological conditions under which repeated consensual enlargements (starting with a size of 1, when cooperation is guaranteed) could lead to an organization of optimal size where all members cooperated. This organization could be buffeted by shocks leading to the loss of cooperation (the appearance of *PI*-types). Downsizing could then lead to a recuperation of the culture of cooperation. After that, the organization could regain once more its optimal size by consensual enlargement.

4. Discussion and Conclusion

WE have shown in this paper that downsizing can have efficiency enhancing effects in organizations, by focusing expectations on the cooperating outcome. Our results rely on two basic ingredients. One is the view that firms exist to generate synergies and solve the coordination problems these synergies induce. The other important element is the fact that collective choices can *signal* intended plans of action.

Seminal papers on coordination in firms are Kreps (1990) and Milgrom and Roberts (1995)¹⁸. Downsizing in our model has the property that it induces people to believe that others will play the high payoff (but risky) action. In this sense it acts in the way that Kreps (1990) envisioned (good) corporate culture (see also Crémer, 1993, and Lazear, 1995). Our mechanism, though, is different from the one in that paper, which relied mostly on experiences shared by organization members to coordinate beliefs on the right action. Here, by contrast, a shared experience of cheating induces people to believe that a large enough number of pathological individualists are present in the organization. Only the downsizing event will change those beliefs for the good.

The mechanism that induces cooperation in our paper is connected to forward induction, as in the papers of Van Damme (1989) and Ben-Porath and Dekel (1992). In Ben-Porath and Dekel, the *potential* for self-sacrifice is sufficient to obtain the desired outcome, whereas in our game the sacrifice has to be *effective*. To understand this difference, let us sketch the argument in Ben-Porath and Dekel. They consider a coordination game where, in addition, one player (and only one) is given the possibility to undertake a costly action (call it burning money). For this player, burning money and then playing the action leading to his worst equilibrium outcome is weakly dominated. Thus, burning money signals the intention to obtain his favorite equilibrium. But then, even if he does not burn money, he will obtain his favorite equilibrium payoff (as

18. For recent work using a coordination game to build a theory of leadership, see Komai and Stegeman (2004).

otherwise he would burn money). In our model, in the original organization and given the players' beliefs μ (the probability of any player belonging to *PI*), only one equilibrium outcome can be sustained. Our costly action (downsizing) does not guarantee *per se* a better equilibrium (unlike in Ben-Porath and Dekel). However, if the organization is downsized, for the same value of μ , it now faces an equilibrium selection problem. The (costless) collective choice procedure then solves the equilibrium selection problem with forward-induction type arguments (voting yes and then not cooperating is weakly dominated). So, in our model, the effective sacrifice creates an equilibrium selection problem, which is solved by bringing the sacrifice to collective approval. In Ben-Porath and Dekel, on the other hand, the equilibrium selection problem is a given, which the potential for sacrifice then solves.

Demange (2004) has also studied how organizations choose their structure as a way to induce coordination. Her approach is quite different to ours. She has studied the problems created in organizations which need to coordinate decisions of the whole group, in a context where subgroups (coalitions) are assigned decision powers beyond those of individuals. In that context she has shown that hierarchical organizations induce the highest possible level of stability, and that at the same time efficiency is preserved¹⁹.

The relationship between scapegoats and organizations has also been studied by Winter (2001). He studies the incentive effects in a team-production problem carried out by a hierarchy of selecting certain individuals for punishment in case of an organizational failure. The mechanism design problem consists of finding the best possible structure of punishments for a given organization. López-Pintado, Ponti and Winter (2003) study Winter (2001) in an experimental context.

Our conclusions are based on the assumptions that agents are intelligent enough to avoid dominated strategies, and to realize that others will do so as well. Since there is conflicting experimental evidence on whether this is actually true in games where the iterated deletion of weakly dominated strategies leads to a unique solution (see, e.g., Balkenborg, 1998, Brandts and Holt, 1995 and Brandts, Cabrales and Charness, 2002) it would be a good idea to test experimentally the predictions of this paper. Beyond this narrow test, further work needs to be done to see whether the ideas in this paper have empirical support.

19. This research is, in turn, connected with the large literature exploring communication and network formation in organizations, one of whose most important aims is precisely to explain the ubiquity of hierarchies in organizations. A seminal paper in that literature is Radner (1993), then followed, among others, by Bolton and Dewatripont (1994), and Van Zandt (1999). Those papers tended to focus on the trade-off between parallel processing and communication costs. Garicano (2000) or Guimerà et al. (2002), on the other hand, focus on how organizations are structured to search for the solution of *complex* problems.

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A B O U T T H E A U T H O R S *

ANTONIO CABRALES GOITIA has a PhD in economics from the University of California, San Diego. At present he is professor of economics at University Carlos III (Madrid). He was a professor at Universitat Pompeu Fabra of Barcelona, from 1993 until 2006. He has engaged with a wide range of problems: evolutionary learning and games, experimental economics, industrial organization, the economics of networks and mechanism design. He is co-editor of the journal *Investigaciones Económicas*, and has received a Research Distinction from the Catalan Government. He has published, among others, in *Journal of Political Economy*, *Journal of Economic Theory*, *International Economic Review*, *Physics Review Letters* and *Evolutionary Ecology Review*.

E-mail: antonio.cabrales@uc3m.es

ANTONI CALVÓ-ARMENGOL has a PhD in economics from Pompeu Fabra University. At present he is ICREA senior researcher at the Autonomous University of Barcelona, where he has worked since 2002. His areas of interest include the economics of networks, mechanism design and game theory. He received the Young Economist Award of the European Economic Association in 1999, and he is associate editor of the *Journal of the European Economic Association* and the *Journal of Economic Theory*. He has published, among others, in the *American Economic Review*, *Econometrica*, *Journal of Political Economy*, *Journal of Economic Theory*, *International Economic Review* and *Journal of Urban Economics*.

E-mail: antoni.calvo@uab.es

Any comments on the contents of this paper can be addressed to Antonio Cabrales at antonio.cabrales@uc3m.es.

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Paseo de Recoletos, 10
28001 Madrid
España
Tel.: +34 91 374 54 00
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